

WILDLIFE ETIQUETTE SHARING SESSIONS

For the managers of properties & estates which encounter wildlife



ABOUT ACRES



Founded in 2001, ACRES is a registered local animal protection charity organisation. ACRES strives to create a compassionate society where all lives are treated with kindness and respect.

ACRES aims to achieve this through our 24-hour wildlife rescue services, rehabilitation, repatriation and release programmes, humane education, animal crime investigation unit, and a wildlife management team.

Did you know that ACRES has handled over 52,000 calls to our 24-hr hotline and has rescued over 23,800 wild animals in Singapore just within the last decade?

WHY IS THERE A NEED FOR WILDLIFE ETIQUETTE SHARING SESSIONS?



As Singapore progresses towards becoming a 'City in Nature' through the Singapore Green Plan 2030, more parks, nature reserves, and green-themed architecture will lead to inevitable wildlife encounters in urban and naturalised areas.

When speaking about the vision for 'City in Nature', Minister Desmond Lee shared, "Residents will be made more aware of the need to save resources - by switching off lights when they are not in use, recycling more and saving water - and coexist with the wildlife that will inevitably be drawn into the green urban landscape."

There is a pressing need for everyone in the community to learn about wildlife etiquette to avoid unnecessary panic or potential conflict situations as humans and animals live closer together than ever before. The ACRES Wildlife Management Team (WMT) comes in here.

WMT handles over 110 cases related to human-wildlife conflict a month in residential areas (condominiums, landed properties and HDB estates) and commercial areas.

Having worked with several partner organisations such as the National Parks Board (NParks), Public Utilities Board (PUB), Wildlife Reserves Singapore (WRS), Housing Development Board (HDB), Land Transport Authority (LTA), People's Association (PA), Jane Goodall Institute Singapore (JGIS) and academic institutions such as National University of Singapore (NUS) and Nanyang Technological University (NTU), ACRES strongly believes that community involvement and people empowerment are the keys to creating a better world for both animals and humans.

THE OBJECTIVE

- To empower your residents, staff, and contractors with the understanding of Singapore's most commonly encountered native wild animals
- To equip them with 'Dos and Don'ts' when they come across wild animals within the estate or property
- To minimise negative incidents resulting from human-wildlife conflict



DELIVERABLES

The content of our sessions will cover commonly sighted wildlife in Singapore's urban spaces and outreach involving these native species, including,


- How to identify commonly sighted venomous and non-venomous snakes
- Understanding macaque behaviour and their expressions
- Minimising wildlife encounters within estates through simple intervention methods
- Which agencies to call under different situations
- Common 'Dos and Don'ts' when encountering wildlife



Target audience: property managers, residents, security staff, cleaning staff, contractors

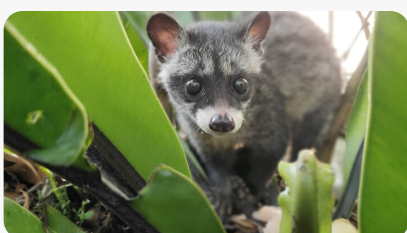
The duration for a session: 60 to 90 minutes (including a Q&A after the session)



Mode of presentation: Face-to-face or Virtual ([zoom](#) or Google Meet )

Programme fee: \$250 per virtual session; \$300 per physical session. Any donations outside the programme fee are very welcome to support our work as a charity organisation and are eligible for a 250% tax deduction.

Payment mode: Direct bank transfer or cheque payable to "ACRES" (will be advised upon issuing an invoice)



SPEAKERS' PROFILE

ACRES is the only organisation in Singapore that provides comprehensive talks with a holistic approach to coexistence with native wildlife to any audience, ranging from preschool students to corporates and industry players. There are four key trainers within our organisation possessing the technical competency and passion for making a difference.

OUR TEAM



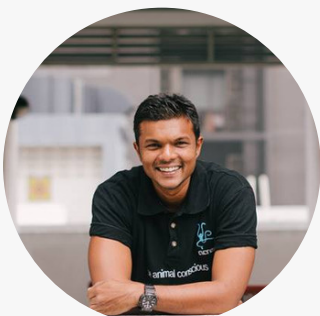
Ms Anbarasi Boopal

Co-Chief Executive Officer

M.Sc. in Life Sciences

M.Sc. in Environmental
Management

- 15 years' experience handling Singapore's wildlife through ACRES's rescue and wildlife conflict management operations.
- 15 years' experience in giving educational talks and tours related to wildlife protection in Singapore.
- 15 years' experience in working closely with the NParks (then AVA) and other related government agencies on wildlife rescue, conflict management and wildlife trade issues.
- Attended the wild animal handling and husbandry training at the Phnom Tamao Wildlife Rescue Centre, Cambodia.
- Present at the inaugural WARN (Wild Animal Rescue Network) workshop and conference in 2011 and 2019.
- 1 year of field experience in tracking/surveying wild mammals and birds in India.
- Conducted workshop for Asia for Animals (AFA) Macaque Coalition event in Aug 2021.



**Mr. Kalaivanan S/O
Balakrishnan**

Co-Chief Executive Officer

- Over 10 years' experience with Singapore's wildlife through ACRES's rescue and wildlife conflict management operations.
- Over 10 years' experience in working closely with the AVA and other related government agencies for wildlife rescue and husbandry operations.
- Attended the wild animal handling and husbandry training organised by the MAZPA (Malaysian Association of Zoological Parks and Aquaria).
- Presenter at the Animal Training and Enrichment Conference in Bali 2013.
- Present at the International Wildlife Rehabilitation Council workshop in 2019.
- Member of WABA Review Legislative Committee
- Represented ACRES at the WARN (Wild Animal Rescue Network) and Asia for Animals (AFA) conferences since 2013.
- Part of the third edition of Human Library Singapore

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OUR TEAM



Ms Jocelyn Chng

Wildlife Management
Executive

- 8 years of experience in education
- 1 year of field experience in ottering and otter-related human-wildlife encounters in Singapore
- 4 years of experience volunteering with SPCA, including as an Information Officer to interact with the public at events



Ms Shirlene Chiam

Wildlife Management
Executive

- Degree in Life Sciences, specialising in Environmental Biology
- 2 years of research experience
- 4 years of experience in giving educational tours/roadshows/talks on Singapore's biodiversity and conservation issues
- 3 years of experience as a nature guide at Young Nautilus
- Volunteered with NUS Toddcats since 2018 and was part of Biodiversity and Friends Forum

Thank you for your time. Please contact us at wildlifemanagement@acres.org.sg if you would like to engage us for the above.

TESTIMONIALS



K Shanmugam Sc ✓
April 16 · 🌐

[Boltz - A Tough Turtle]

ACRES: Animal Concerns Research and Education Society (Singapore) will release Boltz, a rescued turtle, back into the wild.

Boltz is a tough fellow. Survived being run over by a truck! And the crack from the accident left the mark on his shell.

He had many internal injuries and was bleeding badly. That was in 2011. Most turtles in that situation don't survive. But Boltz did. ACRES helped treat him, nursed him back to health.

When he was recovering, he kept wanting to get out into the open - irrepressible spirit.

Wish him many happy years. And good work by ACRES.

Turtles like Boltz are brought over as pets (illegally) and then when owners tire of them they just release them - the turtles won't survive. Its just plain wrong and irresponsible.

Video by ACRES. @Louis Ng Kok Kwang



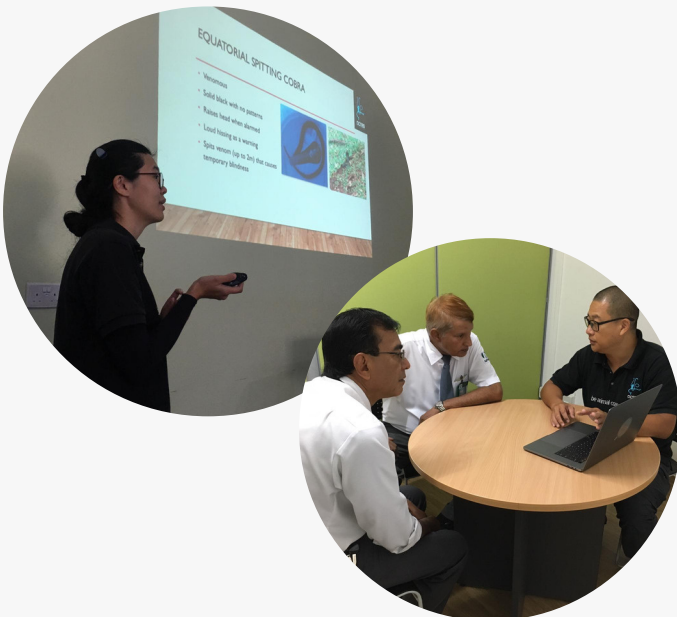
Tan Chuan-Jin
2 February 2017 at 12:44 · 🌐

Meet Rahayu. She is a 30 kg fully grown Malaysian Turtle and is not a native species here. She was found crossing a road and the kind driver loaded her up and brought her to ACRES: Animal Concerns Research and Education Society (Singapore). It appears likely she was kept as a pet and abandoned. She had a fish hook embedded as well, probably left behind by some fisherman enthusiast. This species is endangered and is also sought after for meat.

It is not easy to send these creatures home but the Malaysian Wildlife Department would be receiving Rahayu in Johor and will reintroduce her back into her world.

We can all help by not generating demand for exotic and endangered pets, provide info where relevant and raise awareness.

Thanks AVA and Acres for the wonderful work done!
(Rahayu Mahzam, your namesake 😊)



TESTIMONIALS



ottercity
ottercity



Tuesday, 3 July 2018

To whom it may concern

Re: Testimonial of track record of ACRES in relation to Human-Wildlife Conflict

I am glad to provide this testimonial and letter of support to ACRES for the AVA grant application to manage wildlife encounters.

I began working on wildlife-related cases and human-wildlife conflict at NUS' Department of Zoology in the 1990's and liaised with AVA CITES Unit then. I teach the subject in NUS and am a member of Working Groups for various species: Wild Boar, Long-tailed Macaques, Banded Leaf Monkey, Otters, Civet (now Urban Wildlife), Freshwater Crabs and Marine Turtles. I am also a member of the Nature Reserves Scientific Advisory Committee, Biodiversity Roundtable of Singapore and the Biodiversity Friends Forum.

I am familiar with ACRES since their origins, but began actively working with them over wildlife rescue and conflict issues at least from 2010. They participate in the same Working Groups, and play a frontline role with rescue of wildlife and conflict negotiation with people. They provide mentors and facilitators for the Biodiversity Friends Forum, which nurtures individuals new to the conservation scene into acting for nature. They maintain comprehensive databases and are responsive to research queries necessary to furthering conservation goals.

I have observed ACRES and their various staff over many years in relation to their actions, conduct and approach regarding a diversity of wildlife species. I have been able to observe their engagement and educational approach with diverse members of the public and student groups, of all ages, and their contribution to meetings with agencies and stakeholders.

ACRES has demonstrated a holistic perspective of issues, apply an integrated approach to conflict, manage, analyse and apply data very well to various situations, have the personality, institutional credibility, empathy and public support to front human-wildlife conflict issues in Singapore. They are open to new information and work well with all others in conservation and animal welfare.

I am able to provide my unreserved strong recommendation about the ability of ACRES to effectively fulfil the requirements of the grant call.

Yours sincerely,

N. Sivasothi, sivasothi@nus.edu.sg
Senior Lecturer, Department of Biological Sciences
Research Associate, Lee Kong Chian Natural History Museum
National University of Singapore
Mobile: 9747-6605

Like Follow Share ...



[ACRES] - Wildlife's Best Friend

When there is something "strange" in the neighbourhood, who will Singapore call? Who else but ACRES, of course.

We have been working with ACRES in many otter rescue and recovery operations. Since our otters started coming back to Singapore and living in proximity with humans, they also got themselves into different troubles with urban living.

ACRES was involved in many operations, including Operation Aquarius (Pasir Ris family), recovery and reunion of Bishan young pups and Siglap pups, Bishan dad before he passed on ... and there were many other incidents not known to the public.

Between ACRES and us, there is a "hotline" where we frequently exchange information, insights and urgent cases.

It is hard to imagine Singapore without ACRES, they make Singapore a better place by giving our wild animal friends a chance to live among us, yet without causing much inconvenience to urbanites and our living.

ACRES team is always giving their best and undoubtedly with utmost interest of animals at heart. They are our animals trusted partner.

OtterCity

About ACRES

Read the ACRES story here:

<http://acres.org.sg>

And ACRES is funded by donation of public. Please support their good cause:

<http://acres.org.sg/donate-now/>



TESTIMONIALS



We invited ACRES for three sessions of wildlife management talks, in particular snake management for our workplace. The talks were factual and interesting – I learnt that new snake species are found in Singapore recently! The presenters are open, patient and provide tangible management measures for us to practice in our workplace. They were well-prepared and anticipated common questions to answer in their presentation, leaving the question-and-answer session to help debunk some myths. Overall, it was well received by the ground crew.

Thank you.
- Previous session attendee

Dear ACRES team,

I just wanted to send my appreciation for the wonderful sharing session earlier today. The session was informative and engaging, and I'm glad we were able to bring together so many of our colleagues cross-departmentally. Many thanks to the team for your preparation and thoughtfulness, and to Anbu for the lovely delivery. Hopefully this session will prepare our staff to recognize and handle different wildlife situations, as well as to guide our visitors, in the future.

- Gardens by the Bay

In June 2021, LTA organised a webinar with Nee Soon South Advisor, Springleaf NC and the residents of Springside View Estate-ACRES was invited to provide a Wildlife Etiquette Session with the Springside View residents and highlighted the Dos and Don'ts when encountering with the wildlife at their premises. The session provided detailed and useful information, and was delivered in simple and clear ways that were easily understood by all.
-[China Civil Engineering - China Railway 11 – Wai Fong Consortium]

Thanks to ACRES for its strong and prompt support, we were able to address our concerns on wildlife management in our estate. ACRES Wildlife Etiquette briefing to our stakeholders was really useful in providing us insights on the behaviour of wildlife and educating us on the do's and don'ts when we encounter such wildlife within the estate.

- JTC Corporation

